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The first edition of this book, published in 1997, quickly became the workplace bible for workplace union activists across North America, selling nearly 45,000 copies. This new, second edition, updates the original book and adds new material on workplace computer issues, the changing workplace and more.

After many years of indifferent decline, trade union membership is now being revitalized; strategies known as ‘union organizing’ are being used to recruit and re-energize unions around the globe. This book considers exactly how trade unions are working to do this and provides a much-needed evaluation of these rebuilding strategies. By comparing historical and contemporary case studies to assess the impact of various organizing campaigns, this book assesses the progress of unions across Europe and America. It raises key debates about the organizing culture and considers the impact of recent union recognition laws on employers and the government's Fairness at Work policy. A topical and in-depth study into the experiences of trade unions across Europe and America, this is a comprehensive and thought provoking book which is essential reading for those in the industrial relations field.

The book takes as its starting point the crisis of healthcare in the UK: impossible health targets managed through command and control management and a stomach-churning rise in racism, whistleblowing and victimisation in the NHS. The use of nationally set productivity targets combined with austerity cuts have increasingly put clinical best-practice into direct conflict with funding. Health targets have become politically controlled, and performance has become a cynical exercise in ticking boxes, cascaded within trusts and bulldozed through frontline services. This has led directly to a precarious system of employment relations, subject to the continual restructuring of services rather than the goal of creating functioning interdisciplinary teams that stand a chance of capturing clinical excellence. This book is written for workers and managers who are on the frontline of the battle for decent healthcare. The content of this book is based on the ‘ordinary’ expertise of the people who are actually surviving it and helpful ideas about making the best out of a bad lot. Surviving Work in Healthcare will be of interest to healthcare professionals and anyone working on the frontline of healthcare as well as students of management, human resources and psychology.

Includes the decisions and orders of the Board, a table of cases, and a cross reference index from the advance sheet numbers to the volume page numbers.

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